



Feed-back on FVO reports

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Background

- *Manual of procedures (based on ISO 19011)*
- *Quality checks in a dedicated unit*
- *On-going training on audit process and reporting*
- *More attention paid to communication*
- *New mission/vision statement, strategic objectives*
- *But: how do we know how we are doing?*





What would we like to know?

- *Who is reading our reports and to what extent?*
- *What is your view on the quality:*
 - **Clarity, readability?**
 - **Conclusions, added value?**
 - **Logic i.e. do you get the picture?**
 - **Relevance i.e. do the reports address your needs?**
- *Is there something missing?*
- *Any other comments?*





Please respond!

- *We need your views*
- *You can either fill in the form and return it by the end of the day, or respond by e-mail to:*

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- *All replies will be dealt with confidence, even if you choose to identify yourself in the form.*





Thank you

